Good evening,

I hope this email finds you all healthy and safe in your homes.  Below are a few updates from today.

**Residents’ Health**

* There remain nor reported or suspected cases of COVID-19 at either facility
* New admissions continue to be admitted to a designated wing for 14 days
* Residents continue to be monitored for temperatures, heart rate, respiratory rate, blood pressure and oxygenation daily.
* CMS recommended all non-essential adult elective surgery and medical and surgical procedures, including all dental procedures be limited.  We are following this recommendation at both facilities.  Only emergent or urgent surgical services or procedures to save a life, preserve organ function , or avoid further harm from underlying diseases or conditions will be performed.
* Residents struggling with the isolation from family and friends are being assisted by Myrna Ryder, our amazing Social Worker
* Residents who wish to go outside will be asked to do so in the courtyard, or the patio outside the activities room.
* Today, one of our family members was seen sitting outside his mom’s room, talking to her through the glass on their cellular phones.  This scene warms my heart.  If you plan to do the same, please give us a call and let us know, so we can make sure your loved one will be in their room to see you.  Also, as the weather warms, I must insist that any visitors wishing to see their loved ones through the glass keep the 6 foot social distances from any residents (including their loved one) who may be in the area.

**Prevention Measures**

* We continuously attempt to obtain personal protection equipment for the staff.  There is a national shortage due to the pandemic.
* Activities staff (Esther, Laura and Cindy) will be reaching out to all families to set up appointments to visit electronically via tablets donated by our Board of Director members and the KSLC Auxiliary.  Eight (8) tablets have been donated for this purposed, and should arrive this weekend.  We hope to begin on Monday.
* Activities is meeting with residents 1:1, doing trivia, movies, and a book club while maintaining social distancing
* Devices shared between residents are being sanitized after each patient use
* No issues to date with dining, housekeeping or laundry

**Staff**

I would like to take this opportunity to thank our staff at both facilities, including our colleagues from Unidine and CoreWorks.  They continue to come to work with empathy and compassion to ensure your loved ones receive excellent resident-centered holistic care, for their mind, body and soul.  They are making arrangements to be here for our residents, despite closed schools and day cares, bus schedules running on weekend schedules, and business’ closing.  Their dedication is greatly appreciated.

**COVID-19 Information**

* Please visit our **KSLC Website** at [www.kutzseniorliving.org](http://www.kutzseniorliving.org) and click on the COVID-19 link.  Please also visit our **Facebook page**, Kutz Rehabilitation and Nursing, and like our page.  You will find many helpful resources, previous communications to residents and families, and links to the CDC, the DPH, and the WHO.  You may also go to de.gov/coronavirus for updates from the state.

**Your Health**

As you deal with the ever changing news associated with COVID-19, as well as the physical separation from your loved ones, you may experience a need to reach out for support and assistance.  Our sister agency, Jewish Family Services (JFS) has offered their help. Much like the Kutz Senior Living Campus, JFS services those of all faiths and cultures, while embracing Jewish traditions and values.  JFS Delaware is here to help anyone who needs mental health support and services, especially during stressful times. Their compassionate and professional team, including licensed therapists and psychiatrists, is prepared to respond to the changing needs of our community; JFS accepts most insurance plans.  **If you or a loved one is experiencing mental health concerns, including increased anxiety, please call JFS at 302-478-9411.** And, JFS is ready and able to provide support remotely. **For information and  updates about JFS services, visit** [**www.jfsdelaware.org**](http://www.jfsdelaware.org)**.**

**We Stay at Work for You and Your Loved Ones, Please Stay Home for Us!   #flattenthecurve**

Yours in service,

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